

# Empowering employees through easy access to legal help

Legal issues occur throughout life, when employees are getting married, buying a home, becoming a caregiver or handling financial matters like debt or tax audits. Dealing with these matters can be costly and time consuming, taking employees away from work and impacting their overall well-being.

We provide your employees with the cost-effective, multi-channel access to legal help they need to easily handle costly legal matters in their life — helping them to feel more financially and emotionally secure.

Access to a group legal plan can go a long way in bridging the representation gap for marginalized groups. This includes women, people of color, LGBTQ individuals, those with economic hardships, the elderly, and more.<sup>1</sup>

### Flexibility to handle matters how employees want

We want your employees to get the help they need how they want it. That’s why we allow them to choose their attorney from our network, or outside of it, or use our digital tools to handle matters.<sup>2</sup> With a large network of attorneys and the ability to complete estate planning or download self-help documents on our website, employees have the flexibility to choose how they want to handle their legal matter.

### Wide range of coverage for a diverse workforce

<b>LGBTQ</b>	<ul style="list-style-type: none"> <li>• Adoption</li> <li>• Creating estate planning documents to recognize same-sex partners</li> <li>• Name and gender marker change</li> </ul>
<b>Caregivers</b>	<ul style="list-style-type: none"> <li>• Nursing home agreements</li> <li>• Reviewing Medicare/Medicaid documents</li> <li>• Reviewing parents’ estate planning documents</li> </ul>
<b>Veterans/ Military</b>	<ul style="list-style-type: none"> <li>• Assistance with real estate or rental issues</li> <li>• Guardianship</li> <li>• Updating or creating estate planning documents</li> </ul>
<b>International employees</b>	<ul style="list-style-type: none"> <li>• Access to attorneys out of the country<sup>3</sup></li> <li>• Assistance with immigration issues</li> <li>• Translation services for Call Center and Attorneys</li> </ul>
<b>Those just starting out</b>	<ul style="list-style-type: none"> <li>• Assistance with rental issues and landlords</li> <li>• Reviewing leases</li> <li>• Student loan debt assistance</li> </ul>

## The MetLife Legal Plans Difference



Telephone and office consultations, demand letters and document review on **unlimited number** of personal legal matters



**Over 18,000** attorneys in all 50 states and many U.S. territories who have an average of 25 years of experience and are subject to a comprehensive set of criteria



**Best-in-class** digital experience to find attorneys and complete estate planning



We’re focused on providing **exceptional customer service** and are appropriately staffed for peak call volume

## Helping your employees navigate life's twists and turns.

<b>Money Matters</b>	<ul style="list-style-type: none"> <li>Debt Collection Defense</li> <li>Financial Wellness Programs<sup>4</sup></li> <li>Identity Management Services<sup>5</sup></li> <li>Identity Theft Defense</li> </ul>	<ul style="list-style-type: none"> <li>Negotiations with Creditors</li> <li>Personal Bankruptcy</li> <li>Promissory Notes</li> <li>Tax Audit Representation</li> </ul>	<ul style="list-style-type: none"> <li>Tax Collection Defense</li> <li><b>Triple Bureau Credit Monitoring<sup>5</sup></b></li> </ul>
<b>Home &amp; Real Estate</b>	<ul style="list-style-type: none"> <li>Boundary &amp; Title Disputes</li> <li>Deeds</li> <li>Eviction Defense</li> <li>Foreclosure</li> </ul>	<ul style="list-style-type: none"> <li>Mortgages</li> <li>Property Tax Assessments</li> <li>Refinancing &amp; Home Equity Loan</li> <li>Sale or Purchase of Home</li> </ul>	<ul style="list-style-type: none"> <li>Security Deposit Assistance</li> <li>Tenant Negotiations</li> <li>Zoning Applications</li> </ul>
<b>Estate Planning</b>	<ul style="list-style-type: none"> <li>Codicils</li> <li>Complex Wills</li> <li>Healthcare Proxies</li> </ul>	<ul style="list-style-type: none"> <li>Living Wills</li> <li>Powers of Attorney (Healthcare, Financial, Childcare, Immigration)</li> </ul>	<ul style="list-style-type: none"> <li>Revocable &amp; Irrevocable Trusts</li> <li>Simple Wills</li> </ul>
<b>Family &amp; Personal</b>	<ul style="list-style-type: none"> <li>Adoption</li> <li>Affidavits</li> <li>Conservatorship</li> <li>Demand Letters</li> <li>Garnishment Defense</li> <li>Guardianship</li> </ul>	<ul style="list-style-type: none"> <li>Immigration Assistance</li> <li>Juvenile Court Defense, Including Criminal Matters</li> <li>Name Change</li> <li>Parental Responsibility Matters</li> <li>Personal Property Issues</li> </ul>	<ul style="list-style-type: none"> <li>Prenuptial Agreement</li> <li>Protection from Domestic Violence</li> <li>Review of ANY Personal Legal Document</li> <li>School Hearings</li> </ul>
<b>Civil Lawsuits</b>	<ul style="list-style-type: none"> <li>Administrative Hearings</li> <li>Civil Litigation Defense</li> </ul>	<ul style="list-style-type: none"> <li>Disputes Over Consumer Goods &amp; Services</li> <li>Incompetency Defense</li> </ul>	<ul style="list-style-type: none"> <li>Pet Liabilities</li> <li>Small Claims Assistance</li> </ul>
<b>Elder-Care Issues</b>	Consultation & Document Review for Issues Related to Your Parents: <ul style="list-style-type: none"> <li>Deeds</li> <li>Leases</li> </ul>	<ul style="list-style-type: none"> <li>Medicaid</li> <li>Medicare</li> <li>Notes</li> <li>Nursing Home Agreements</li> </ul>	<ul style="list-style-type: none"> <li>Powers of Attorney</li> <li>Prescription Plans</li> <li>Wills</li> </ul>
<b>Traffic Matters</b>	<ul style="list-style-type: none"> <li>Defense of Traffic Tickets<sup>6</sup></li> <li>Driving Privileges Restoration</li> </ul>	<ul style="list-style-type: none"> <li>License Suspension Due to DUI</li> </ul>	<ul style="list-style-type: none"> <li>Repossession</li> </ul>
<b>Rates<sup>7</sup> per employee per month</b> (covers spouse and dependents)		<b>Employee paid:</b>	<b>Employer paid:</b>
	<b>Legal Plan</b>	\$21.75	\$13.50
	<b>Legal Plan plus Triple Bureau Credit Monitoring</b>	\$24.00 in regulated states \$25.25 in non-regulated states	\$15.37
<b>Additional Features:</b>	<b>Telephone advice, office consultations, demand letters and document review</b> on an unlimited number of personal legal matters.		
	<b>Reduced fees</b> for personal injury, probate and estate administration matters, provided by network attorneys.		
	Access to a <b>digital estate planning solution</b> for wills, living wills, power of attorney and living trusts.		
	<b>Over 1,700 self-help documents<sup>8</sup></b> are available to members and potential members on our website.		

Get expert guidance for confident decisions — for your organization and your employees. Contact your MetLife representative today.

- Buckwalter-Poza, Rebecca, 2016. Center for American Progress. "Making Justice Equal."
- The Participant will be reimbursed according to the set fee schedule, the lesser of the maximum reimbursement amount or the attorney's actual charge. Your employees will be responsible to pay the difference, if any, between the plan's payment and the non-plan attorney's charge for services. MetLife Legal Plans is not responsible for legal work performed by out-of-network attorneys.
- Internationally, employees can see an attorney outside of our network and be reimbursed according to a set fee reimbursement schedule.
- MetLife administers the PlanSmart program and has arranged to have specially trained third party financial professionals offer financial education. The financial professionals providing financial education are not affiliated with MetLife but are providing the program under a service provider contract. Offered to groups with 500 or more employees. Upwise is available at no cost to all individuals and regardless of any MetLife relationship or product.
- This benefit provides the Participant with access to LifeStages Identity Management Services and FraudScout Triple Bureau Credit Monitoring provided by Cyberscout, LLC. Cyberscout is not a corporate affiliate of MetLife Legal Plans.
- Does not cover DUI.
- Rates are standard and subject to change.
- The self-help library is offered by Standard Legal. Standard Legal is not a corporate affiliate of MetLife Legal Plans.

Group legal plans provided by MetLife Legal Plans, Inc., Cleveland, Ohio. In certain states, group legal plans are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, RI. Some services not available in all states. No service, including consultations, will be provided for: 1) employment-related matters, including company or statutory benefits; 2) matters involving the employer, MetLife and affiliates and plan attorneys; 3) matters in which there is a conflict of interest between the employee and spouse or dependents in which case services are excluded for the spouse and dependents; 4) appeals and class actions; 5) farm and business matters, including rental issues when the participant is the landlord; 6) patent, trademark and copyright matters; 7) costs and fines; 8) frivolous or unethical matters; 9) matters for which an attorney client relationship exists prior to the participant becoming eligible for plan benefits. For all other personal legal matters, an advice and consultation benefit is provided. Additional representation is also included for certain matters. Please see your plan description for details. MetLife® is a registered trademark of MetLife Services and Solutions, LLC, New York, NY.

