

# A hardworking health plan that's easier to use.



## Get to know

### UnitedHealthcare Charter®.

UnitedHealthcare Charter® is designed for lower out-of-pocket costs and a simpler health care experience. A collaboration between UnitedHealthcare and Advocate Health Care, Charter works to help you build a stronger connection with your primary care physician (PCP). With a PCP coordinating your care and providing specialist referrals, you may avoid cost surprises and use health care more efficiently. To enroll, you must live in Cook, DuPage, Kane, Kendall, Lake or McHenry County.

### More ways to save money.

- \$0-\$40 copay for PCP visits for PCP visits.
- \$0 copay for Virtual Visits for Virtual Visits.\*
- Convenience care available at 56 Advocate Clinic at Walgreens locations.

### A streamlined experience.

- Easier ways to find a doctor.
- Online tools to help you get familiar with your plan.
- Same day/next day appointments.

### Greater access to care.

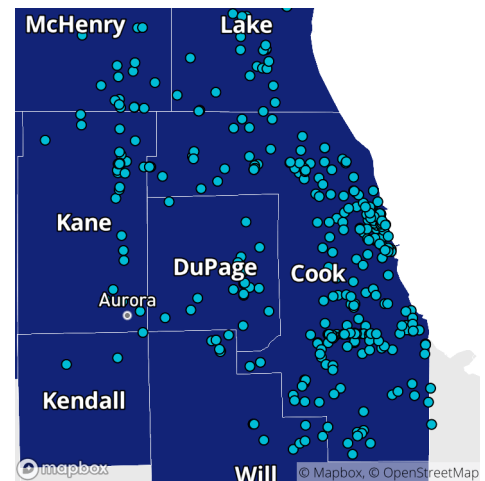
- 24-hour online doctor visits.
- Choose from a network of quality physicians.
- Choose from more than 5,000 providers in the Advocate Health Care system.

\* The Designated Virtual Visit Provider's reduced rate for a virtual visit is subject to change at any time.  
 \*\* Not available at all locations.

## Go anywhere in our network.

Choosing UnitedHealthcare Charter® means you get access to hospitals and medical centers in Advocate Health Care.

Visit [welcometouhc.com/charterchicago](http://welcometouhc.com/charterchicago) for the complete network list.



The plan.  
The possibilities.

I like what I see.

# Choosing your primary care physician.

UnitedHealthcare Charter® requires you to select a network PCP for each covered family member.

## To get started:

1

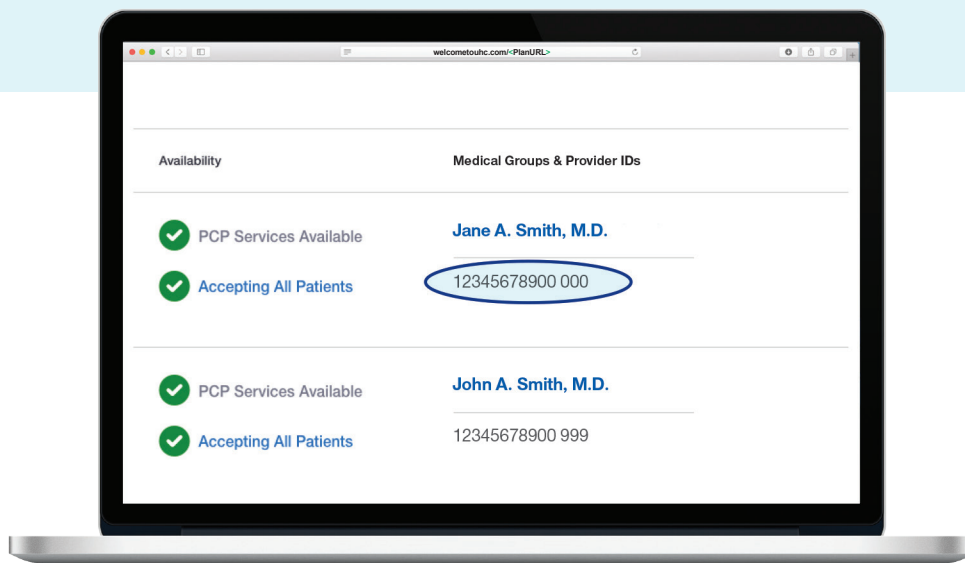
Go to [welcometouhc.com/charterchicago](http://welcometouhc.com/charterchicago), select **Benefits** in the top navigation and choose **Find a Doctor or Facility**. Then, select **UnitedHealthcare Charter®**

2

To make your PCP selection from a list of providers within the network, choose **People > Primary Care**, then find and click on the name of the PCP you want.

3

Finally, write down the **provider's 14-digit ID number**— and keep it handy. You'll need it to enroll!



Call: 1-866-873-3903 (TTY 711)

Visit: [welcometouhc.com/charterchicago](http://welcometouhc.com/charterchicago)



Certain preventive care items and services, including immunizations, are provided as specified by applicable law, including the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services may be based on your age and other health factors. UnitedHealthcare also covers other routine services, and some plans may require copayments, coinsurance or deductibles for these benefits. Always review your benefit plan documents to determine your specific coverage details.

Virtual Visits and a video chat with a doctor are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times or in all locations.

Images with PCP names and Physician ID numbers are for illustration only. Physician ID number will be different for each provider.

Please see your official health plan documents for all coverage details, which includes limitations and exclusions.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates.

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